



LIMITED WARRANTY STATEMENT (FOR RETAIL SALES ON OR AFTER 9/1/2010) Ford and Motorcraft® Remanufactured Transmissions and Gas Engines

Ford Motor Company, The American Road, Dearborn, MI 48121 ("Ford") provides the following Limited Warranty on Ford and Motorcraft® Remanufactured Transmissions and Gas Engines to Ford, Lincoln and Mercury Dealers (each being a "Dealer") or general Installers (each being an "Installer"). This Limited Warranty provides that Ford will credit the Dealer or Installer for repairing or replacing, at Ford's option, any Ford or Motorcraft® Remanufactured Transmission or Gas Engine sold by Ford that is found to be defective in factory-supplied material or workmanship subject to the following terms, conditions and limitations:

Retail Customers: To obtain warranty service, please return your vehicle to any Ford, Lincoln or Mercury Dealership or return to the Installer who originally installed the Ford or Motorcraft® Gas Engine or Transmission Assembly in your vehicle. Please have your original dated receipt for purchase verification.

Complete Gas Engine Long Block Assemblies (6006/6V006/6V012) and Transmission Assemblies (7000/7V000/7003)

- For 36 months from warranty start date, Ford will cover 100% of all parts and labor at approved warranty reimbursement rates
- If installed by a Dealer, reasonable towing charges (up to 35 miles or to the nearest Dealer) are covered only if the vehicle is not covered under another towing insurance coverage

Short Blocks (6009/6V009), Cylinder Heads (6049/6V049) and Crankshaft Kits (6303/6V303) for Gas Engines

- 12 months or 12,000 miles from warranty start date, whichever occurs first. Ford will cover 100% of all parts and labor at approved warranty reimbursement rates
- If installed by a Dealer, reasonable towing charges (up to 35 miles or to the nearest Dealer) are covered only if the vehicle is not covered under another towing insurance coverage

Warranty Start Date

- Ford and Motorcraft® Remanufactured Transmissions and Gas Engines installed by the Dealer or Installer — warranty begins on the date of sale from the Ford or Lincoln Mercury Dealership or Ford Motor Company's Factory Authorized Powertrain Distributor

Limitations to the Warranty

The following limitation applies to the products covered by this Limited Warranty:

- Towing charges are not reimbursable for Ford and Motorcraft® Remanufactured Transmissions and Gas Engines sold over-the-counter by a Dealer or Installer

How to obtain Limited Warranty coverage for Ford and Motorcraft® Remanufactured Transmissions and Gas Engines sold over-the-counter by a Dealer or Installer:

This statement applies to over-the-counter customers of a Dealer or Installer, such as a retail customer or fleet customer.

The Dealer or Installer can claim both parts and labor under the Limited Warranty if the retail customer, at his/her option:

- Returns the vehicle to the Installer (from which the assembly or component was purchased) or to any Dealer for repairs, or
- Returns the Ford or Motorcraft® Remanufactured Transmission or Gas Engine to the Installer (from which the assembly or component was purchased) or to any Dealer for repairs

NOTES:

- This Limited Warranty may be honored by the original Installer or any Dealer (even though that particular Dealer was not the original purchaser/seller of the product)
- In order for the Dealer or Installer to claim under the Limited Warranty, the Dealer, Installer or customer (whether original customer or subsequent transferee) must provide the original owner's repair order or sales slip when repairs are requested
- Only new Ford Original Equipment, Ford Authorized Remanufactured, or other parts or assemblies authorized by Ford may be used to complete covered warranty repairs
- Installer labor reimbursement is calculated using Ford Labor Times Standard hours multiplied by the selling Dealership's warranty labor rate or the Installer's actual labor total, whichever is less
- Diagnostic steps taken to determine cause of warranted concern with diagnostic results must be clearly documented on Installer repair order. (Warranty parts and labor reimbursement requests must be supported by diagnostic labor steps and test results)
- All parts replaced under warranty must be returned to your selling Dealer

THIS LIMITED WARRANTY DOES NOT COVER FORD OR MOTORCRAFT® REMANUFACTURED TRANSMISSIONS AND GAS ENGINES THAT FAIL DUE TO ABUSE, MISUSE, NEGLIGENCE, ALTERATION, ACCIDENT, RACING, OR PARTS AND ACCESSORIES INSTALLED IN VEHICLES OTHER THAN THOSE LISTED IN FORD AUTHORIZED CATALOGS INCLUDING OTHER FORD MOTOR COMPANY BRANDS, OR THE USE OF NON-FORD PARTS, OR LACK OF PROPER MAINTENANCE. THIS LIMITED WARRANTY DOES NOT COVER PARTS WHICH ARE REPLACED AS PART OF NORMAL MAINTENANCE. THIS LIMITED WARRANTY DOES NOT COVER REPEAT REPAIRS PERFORMED AS A RESULT OF A MISDIAGNOSIS OR IMPROPER PRIOR REPAIR. TO THE EXTENT ALLOWED BY LAW, LOSS OF TIME, INCONVENIENCE, LOSS OF THE USE OF THE VEHICLE, COMMERCIAL LOSS, AND INCIDENTAL AND CONSEQUENTIAL DAMAGES ARE NOT COVERED. THERE IS NO OTHER EXPRESS OR IMPLIED WARRANTY ON THESE FORD AND MOTORCRAFT® REMANUFACTURED TRANSMISSIONS AND GAS ENGINES INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ALLOWED BY LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS IS LIMITED TO THE DURATION OF THIS WRITTEN LIMITED WARRANTY.

To retain the safety and dependability built into this product, it is essential that your Ford or Motorcraft® Remanufactured Transmission or Gas Engine receives the scheduled maintenance at the recommended intervals contained in your vehicle Owner's Manual/Maintenance Schedule.